



LOCAL OFFER

The Special Educational Needs & Disability Information, Advice and Support Service (SENDIASS) is provided on behalf of North Yorkshire County Council and is available families living within the boundaries of North Yorkshire. For families living just outside the borders of North Yorkshire advice can be provided about relevant services offered by their home county.

Parents/carers have been supported by the information, advice and support provided by Parent Partnership Services for many years. North Yorkshire Parent Partnership Service has been renamed SENDIASS and has been extended and enhanced to offer parents of children with special education needs and disabilities (SEND) and young people a holistic service. The Service will now provide information about health and social care provision, offer support to parents of young people up to 25 as well individual support to young disabled people themselves who live in the county of North Yorkshire.

The North Yorkshire SENDIASS - Local Offer

If you have concerns about special educational needs and disabilities (SEND) we can provide:

- Free, impartial, confidential information advice and support for parents/carers of children with SEND.
- Free, impartial, confidential information, advice and support for young people with SEND in education aged 16 – 25.
- We offer support from birth to 25.
 - **Early Years:** 0-4
 - **Primary:** 4-11
 - **Secondary:** 11-16
 - **Post 16:** 16-25

We offer:

- Enquiry Line support – open between 9.00am – 4.30pm Monday to Friday all year
- Open referral service including telephone and email support
- Home visits and attendance at meetings to discuss difficulties
- Signposting to independent support if requested through national and local voluntary groups
- Support communicating with professionals e.g. writing letters, emails and telephone calls
- Support to achieve positive outcomes at meetings and reviews about your child
- Help in understanding professional reports
- Advice on systems, procedures and processes related to SEN
- Guidance on Statements of SEN and Education, Health and Care Plans (EHCP's)
- Mediation at all stages with schools and the Local Authority
- Information on Health and Social Care policies and procedures
- Support with transition at each educational stage
- Support and advice with Post 16 options alongside specialist careers advice where available
- Support with SEND Tribunals
- Signposting to other support services

Independent Supporters (IS):

All Independent Supporters (IS) have completed training provided by the Council for Disabled Children. In North Yorkshire there are two kinds of Independent Supporter.

1. Core Assets Independent Supporter -
2. SENDIASS Independent Supporter

Further information and contact details for Core Assets can be found on the website:

www.coreassets.com/what-we-do/independent-support-services

SENDIASS also signposts families to Independent Supporters many of whom are workers or volunteers from a local voluntary organisation who can provide parents and young people with information specific to their own disabling condition and circumstances

- Details about the voluntary groups in North Yorkshire and their activities can be found on the website for the Parent Forum (NYPACT) www.nypact.co.uk
- SENDIASS is happy to take referrals on behalf of parents and young people (with their consent) from voluntary groups and to provide confidential/anonymous advice to assist IS's in supporting families where requested.

The North Yorkshire SEND Information, Advice and Support Service - Local Offer to Schools and other Educational Establishments**We offer:**

- Meeting facilitation (with parent/carer consent)
- Mediation at all stages
- Information on systems, procedures and processes related to SEND
- Legal advice on Statements of SEN and Education Health and Care Plans (EHCP's)
- Information on Health and Social Care policies and procedures
- Website information <http://www.northyorks.gov.uk/article/25378/SEND---advice-and-support>
- Information about local and national support groups and the North Yorkshire Parent Forum (NYPACT) www.nypact.co.uk

Information provided will be of a general SEND nature. No confidential information relating to a particular child/family will be discussed without the prior permission of the parent/carer.

SENDIASS Contact details

North Yorkshire SENDIASS

Enquiry Line – **0845 034 9469**
(Monday – Friday between 9am and
4.30pm) throughout the year

Website:
<http://www.northyorks.gov.uk/article/25378/SEND---advice-and-support>

Email:

Helen Rogers – Senior Parent Partnership Coordinator – helen.rogers1@northyorks.gov.uk
Direct Line – 01609 534472

Sue Gibbons – PPC Scarborough, Ryedale and Whitby - sue.gibbons@northyorks.gov.uk
Direct Line – 01609 534611

Jane Clark – PPC Hambleton/Richmondshire – jane.clark@northyorks.gov.uk
Direct Line – 01609 536198

Carmel Bean – PPC Selby, Sherburn and Tadcaster - carmel.bean@northyorks.gov.uk
Direct Line – 01609 536804

Judith Edney – PPC Harrogate and Boroughbridge – judith.edney@northyorks.gov.uk
Direct Line – 01609 534983

Vivien Nowell – PPC Craven – vivien.nowell@northyorks.gov.uk
Direct Line – 01609 798922

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